



RENAULT SPORT
INFORMATION NOTE N°7

CLIO CUP

REFERENCE	NI_2013_X98CUP_07_UK
DATE	2013 september 20th
SUBJECT	Clio 4 Cup owners survey

CONCERNED : 2013 EURO CUP CLIO

After 6 months of existence and in the aim to constantly improve the new Clio 4 Cup on every aspect, Renault Sport Technologies proposes you to take a few minutes to fill this survey.

We kindly ask you to return this survey before the 29th of September

Please fill in this short form and send back the results:

By email to Antoine.voisin@renault.com

or directly by Fax to the following number : +33 1 768 24 240

or directly hand to hand during the Paul Ricard EURO CUP meeting

Thank you very much for your feedback, which is highly valuable for us to continue to improve Clio 4 Cup.





1) TEAM INFORMATIONS:

Please, fill the following information relative to your team:

NOTE : Only one answer by team will be considered.

Contact Name	
Team NAME	
Number of cars	

For the following questions, circle your answers OR give a grade (1 to 4) for each aspect

- 1 = Not Satisfied
- 2 = Moderately satisfied
- 3 = Satisfied
- 4 = Very satisfied

2) TECHNICAL ASPECT:

For this chapter, we ask you to judge only on the technical aspect relative to the design of the car.
Please quote following the present situation only, and not following potential problem you may have faced in the past.

2.1 GEARBOX / SHIFTING

Reliability	/4
Semi automatic command	/4
Drive shafts	/4
Sensors (barrel and upshift sensor)	/4
Differential setting	/4
Manual command	/4
Reverse unlocking (on steering wheel)	/4
Global feeling	/4

- Which shifting mode do you prefer? SEMI-AUTO or MANUAL

Commentaries / remarks :

2.2 ENGINE

Reliability	/4
Power	/4
Torque	/4
Serviceability	/4
Global feeling	/4

Commentaries / remarks :





2.3 CHASSIS / BODYWORK / SUSPENSION

Welded roll cage + chassis	/4
Rear axle	/4
Front axle	/4
Adjustable suspensions	/4
Chassis setup	/4
Bodywork	/4
Global feeling	/4

Commentaries / remarks :

2.4 BRAKES

Reliability	/4
Effort on brake pedal	/4
Possibility to set the balance	/4
Pedal box	/4
Brake pads	/4
Global feeling	/4

- Would you have preferred a braking assistance (like Clio 3 CUP)? : YES / NO
- Would you like to have a brake cooling : YES / NO
- Would you be interested to remove the rear brake pressure limiter : YES / NO

Commentaries / remarks :

2.5 ELECTRONICS / LOOMS

Technology	/4
Looms quality / reliability	/4
Dashboard quality / reliability	/4
Dashboard functionalities	/4
Dashboard configuration and datas downloading : Toolset 3.3	/4
Datas acquisition analysis : Toolbox 6.2	/4
Global feeling	/4

- Is your car equipped with the GPS receiver? YES / NO





- Do you use the following functionalities of the dashboard :

GPS	YES / NO
Shift lights configuration	YES / NO
Circuit map display	YES / NO
Lap setting (GPS or lap beacon)	YES / NO
Diagnostic pages	YES / NO
Qualifying mode	YES / NO

Commentaries / remarks :

2.6 DRIVER'S COMPARTMENT

Steering wheel switch panel	/4
Central switch panel	/4
Facia	/4
Driving position	/4
Balance bar knurling wheel / Rear brake limiter position	/4
Paddle shift	/4
Gearbox manual command	/4
Global feeling	/4

Commentaries / remarks :

3) TECHNICAL EVOLUTIONS / SUPPORT / SCRUTINEERING:

For this chapter, we ask you to judge the different technical evolutions brought since the beginning of the year and the technical support / scrutineering on track during a race weekend:

Technical evolutions :	
Are you satisfied with the efficiency of the RST technical evolutions	/4
Are you satisfied with the number of evolutions brought	/4
Reactivity of RST when a new problem happens	/4
Global feeling about the technical evolutions	/4

Technical support :	
Efficiency	/4
Reactivity	/4
Quality of answers / explanations	/4
Global feeling about the technical support	/4





Scrutineering :	
Efficiency	/4
Pertinence of technical controls performed	/4
Clearness of the Nomenclature	/4
Organisation	/4
Do you think that the scrutineering is a key point to maintain a perfect technical equity	YES / NO
Global feeling about the technical scrutineering on track	/4

Commentaries / remarks:

4) SPARE PARTS DEPARTMENT :

For this chapter, we ask you to judge the Renault Sport spare parts department on track and for orders out of the track:

Parts Service out of the track:	
Ease to order spare parts	/4
Technical skills of Renault Sport spare parts dpt interlocutors	/4
Availability of the parts	/4
Availability of the catalogue	/4
Global feeling about the spare parts department	/4

Parts Service on the track (during a race weekend):	
Technical skills of Renault Sport spare parts dept saler	/4
Availability of the parts	/4
Availability of the catalogue	/4
Global feeling about the spare parts department on track	/4

Prices :	
Prices policy	/4
Do you think that the prices are coherent with car philosophy and technology	/4
Do you have an identified interlocutor to speak to about prices and discounts	YES / NO

Commentaries / remarks:





5) EXTRANET:

We remind you that all document relative to the Clio 4 Cup (Technical notes and bulletins, User Manual, softwares, Spare parts catalogue...etc) are available on the extranet :

<http://extranet-competition.renault-sport.com/>

Do you have a Renault Sport Extranet access?	YES / NO
If no, do you know the procedure to request an access	YES / NO
Do you consult regularly the Technical information available	YES / NO
Ease of use	/4
Global feeling about the extranet	/4

Commentaries / remarks:

6) CAR DELIVERY / ASSEMBLY:

Car delivery :	
The car was delivered on time	YES / NO
The delivery was correctly organised with Renault Sport Spare parts department	YES / NO
Car use introduction during delivery	/4
Global feeling about the delivery	/4

Manufacturing quality :	
Painting	/4
Welding	/4
Assembly	/4
Global feeling about the manufacturing quality	/4

Commentaries / remarks:

